

Performance Audit

Report Number: 39-215-04

Hawthorn Center

Bureau of Hospitals, Centers, and Forensic Mental Health Services Department of Community Health

Released: April 2005

Hawthorn Center, located in Northville, Michigan, provides intensive inpatient psychiatric services to children and adolescents. Children residing in Michigan between the ages of 5 and 17 who have severe emotional and/or behavioral disorders may be eligible for inpatient treatment. The Center does not provide services to children whose primary diagnosis is a developmental disability, substance abuse, or juvenile delinquency.

Audit Objective:

To assess the Center's effectiveness in maximizing cost reimbursement.

Audit Conclusion:

We concluded that the Center was generally effective in maximizing cost reimbursement.

Reportable Condition:

The Center did not submit some Medicaid claims on a timely basis to help ensure that the State recovered the federal share of Medicaid costs. As a result, the State did not recover approximately \$510,000, including \$481,000 relating to services provided from October 1, 2001 through June 1, 2003 (Finding 1).

Audit Obiective:

To assess the Center's effectiveness in coordinating continuity of care for its patients.

Audit Conclusion:

We concluded that the Center was generally effective in coordinating continuity of care for its patients.

Reportable Conditions:

The Center did not ensure that personcentered planning assessments were completed, as required by the Mental Health Code (Finding 2).

Center staff did not ensure that parents and/or guardians were notified of a patient's dental care needs upon the patient's release from the Center (Finding 3).

Audit Objective:

To assess the Center's effectiveness and efficiency in preparing meals and in serving meals to its patients.

Audit Conclusion:

We concluded that the Center was generally effective and efficient in preparing meals and in serving meals to its patients. Our report does not include any reportable conditions related to this audit objective.

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Agency Response:

Our audit report contains 3 findings and 3 corresponding recommendations. DCH's preliminary response indicated that DCH and the Center agreed with the findings and recommendations and that they have taken or will take steps to comply with each of the recommendations.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: http://audgen.michigan.gov



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